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Late/Missed/Cancelled Appointment Policy

Gramercy Pediatrics is growing which is great news. With this growth it is very important for each family to make sure they arrive to their appointment on time. We do NOT double book which means when you make an appointment with us, we reserve this time for you and your child. If you follow the instructions for the Healow app you will receive an appointment reminder. However, it is YOUR responsibility to remember your appointment.

UNLESS CANCELLED AT LEAST 24 HOURS IN ADVANCE IT IS OUR POLICY TO CHARGE A missed appointment FEE.

\$75 for sick or follow up visits

\$150 for well visits/school, camp physicals

Weight Management appointments (for obesity & nutrition consultations with Dr. Hes) require 48 HOUR CANCELLATION NOTIFICATION. These appointments are limited and last 45 min- 1 hour.

The purpose of this policy is not to penalize you, but to make sure that you and all of our patients are seen on time. If you arrive more than 15 minutes late for your scheduled appointment it will be considered a missed appointment as it will run into another patient's scheduled appointment time.

If you fail to show up, or are more than 15 minutes late, you have not only wasted your appointment and our time but you have taken away the opportunity for us to see other patients who could have been seen at that time, had you cancelled or rescheduled your appointment in advance.

I have read and agree to the terms of this financial policy.

Parent/Guardian Signature: _____ Date: _____

Patient Name _____